SECURITY

Data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

We will take reasonable technical and organisational precautions to prevent the loss, misuse, or alteration of your personal data, and we have in place a level of security appropriate to the nature of the data and the harm that might result from a breach in security.

Any personal information you provide will be securely stored on our cloud hosted document library, and we will ensure removal of the data once it is no longer required. All electronic transactions that you make or receive with us will be encrypted using SSL technology.

You are responsible for keeping your password and user details confidential. We will not ask you for your password.

SUB-PROCESSORS

We use carefully selected third parties to assist in the provision of our Services, and some of these third parties will require access to the customer data that is processed through our Service.

The Service that you choose will impact which sub-processors we use. Please contact us if you need specific details about the specific sub-processors that we are relying on to process your personal data.

The current list of sub-processors for our Services are outlined in the table below.

Affiliated companies

Name	Nature	Cloud hosting location
Dotted Eyes Limited (miso)	Shared services, project analytics support	n/a

Data centre services

Name	Nature	Cloud hosting location
Amazon Web Services	Cloud hosting and data transfer	UK Ireland
Microsoft Azure	Cloud hosting and data transfer	UK

Core service sub-processors

Name	Nature	Cloud hosting location
Atlassian Inc.	Support ticket logging and project management	Ireland

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BookingBug Limited	Cloud hosted SAAS appointment booking service	Ireland
BookingLab Limited	Field Dynamics BookingBug service sub-contractor	Ireland
Tableau Limited	Visualisation software license provider (and hosting)	UK Ireland
Safe Limited	Data management software license provider	n/a

Support service sub-processors

Name	Nature	Cloud hosting location
Microsoft 365	Email, business communication, documents, customer relationship management (CRM)	UK
Mailchimp	Business service communications and product updates	USA
Survey Monkey	Marketing communications	USA

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