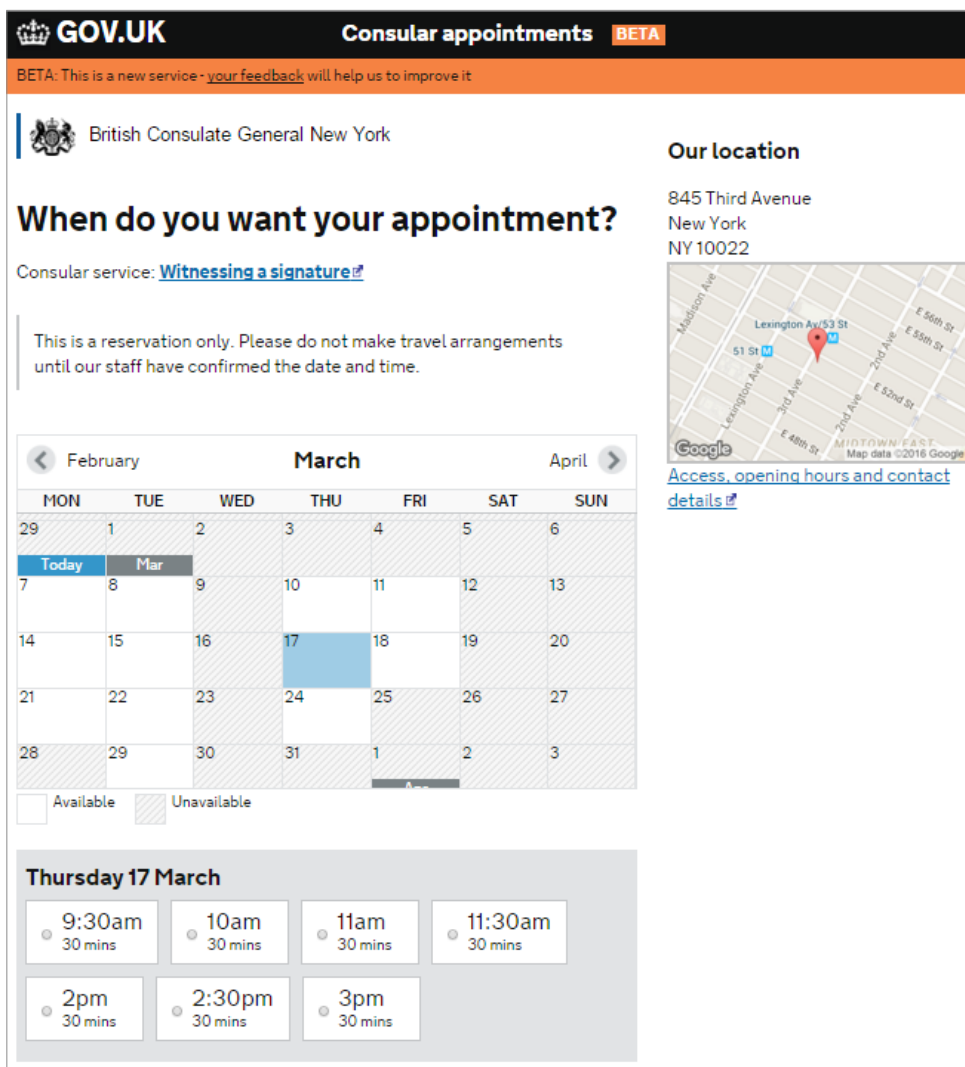


An automated online booking system

Overview

BookingBug is the ideal platform for local councils and local government organisations looking for a multi-channel booking or appointment solution. It's been designed to be simple and intuitive to use for both council staff and customers, and can be applied to a single use within an organisation, or in a joined-up way spanning several different applications and departments.



GOV.UK Consular appointments BETA

BETA: This is a new service - [your feedback](#) will help us to improve it


British Consulate General New York

When do you want your appointment?

Consular service: [Witnessing a signature](#)

This is a reservation only. Please do not make travel arrangements until our staff have confirmed the date and time.

Our location
845 Third Avenue
New York
NY 10022



[Access, opening hours and contact details](#)

February		March					April
MON	TUE	WED	THU	FRI	SAT	SUN	
29	1	2	3	4	5	6	
Today	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30	31	1	2	3	

Available Unavailable

Thursday 17 March

- 9:30am (30 mins)
- 10am (30 mins)
- 11am (30 mins)
- 11:30am (30 mins)
- 2pm (30 mins)
- 2:30pm (30 mins)
- 3pm (30 mins)

Key benefits





Savings

BookingBug is low-cost and straightforward to use, so there is no costly training and no heavy initial investment.

The system uses our technology to allocate appointments based on location, reducing time spent travelling between bookings.

Staff no longer need to spend their time booking appointments, resulting in time savings for both office and field teams.



Service

The ability to see the availability of services improves awareness amongst your customers.

The customer's ability to select an appointment date and time leads to greater ownership and satisfaction with the service.

By making access to your services easier, you'll be greatly improving the experience for your customer.



Simplicity

BookingBug comes with an easy-to-use admin area; making system administration fast and straightforward to manage.

You'll be able to edit any bookings that have been made through the system, manually add appointments or contact customers directly if required.

The system is also customisable, enabling you to tailor the theme of the application to match your website or corporate branding.



Security

Each council has its own secure database – whether you're using it for single or multiple departments.

You'll receive a dedicated portal to integrate securely into your website, along with tools that allow local content publishers to integrate widgets directly into multiple web pages across your website.








Load balancers combined with high availability, give our secure shared servers the performance and reliability of a far more expensive dedicated platform at a fraction of the cost.

All data is backed up securely off-site which enables a reliable and secure disaster recovery process.








How can BookingBug be used?

BookingBug is very versatile. No matter what kind of appointments you need to book, BookingBug is your number one choice. The platform can be used for various applications, here are some examples:

Dynamic Location Services

-  Bulky waste collection
-  Pest control
-  Tree officers
-  Housing repairs
-  Street repairs
-  Building control
-  Noise pollution

Fixed Location Services

-  Room booking
-  Training & Workshops
-  Courses & Classes
-  Sports facilities
-  Ticketed events
-  Taxi licensing
-  Libraries

BookingBug can be used for almost any service that you might be running, whether its a one-off event or an on-going service, and can also help you meet **Digital by Default Service Standard** requirements.

This innovative approach to online scheduling improves access to your services resulting in an improved customer experience, not to mention the potential for great efficiency savings.

How can BookingBug improve field team efficiency?

BookingBug uses geospatial data to allocate appointments to field team members in the most efficient way possible a far cry from manually allocating appointments to your team. Here's a quick example:



Eliminate Excess Travel



Reduce Duplication

Each colour represents a member of your field team.

Excess travel is often caused by inefficient appointment bookings. You can avoid this with integrated geospatial analysis.

High duplication means that you have different team members servicing the same area, whereas low duplication means that a single team member covers appointments grouped in a specific area. Low duplication increases time and cost efficiency.

If you could avoid unnecessary duplication and excess travel, you could make some significant efficiency savings.

BookingBug reduces duplication and excess travel

Based on your preferences, we limit the appointments available for your customers to view and book. Whether you want to limit appointments to a particular postcode area per team member, or limit appointment availability based on bookings that have already been made, simply define your preferences and allow BookingBug to do the efficiency calculations for you.

Want to find out more?

Contact us on +44 (0)121 667 2120 or email info@field-dynamics.co.uk